



# All-Age Carers Strategic Programme

Local Priorities, NICE QS200 and Reporting Framework

**WALTHAM FOREST**  
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# Waltham Forest Priorities



**(1) Easy access to information and support when Carers need it, early into their caring role.**

**(2) Carers to have increased opportunities to good quality support, including breaks, groups, and positive opportunities.**

**(3) Carers Rights and Needs are better understood and recognised across Waltham Forest.**

**(4) Better Care and Support from Services for the Cared-for.**

**(5) Develop Professional Practice and Processes to improve identification, support across the system.**



# NICE QS200 Standard



01

## **QUALITY STATEMENT 1: IDENTIFYING CARERS**

Carers are identified by health and social care organisations and encouraged to recognise their role and rights.



02

## **QUALITY STATEMENT 2: WORKING WITH CARERS**

Carers are supported to actively participate in decision making and care planning for the person they care for.



03

## **QUALITY STATEMENT 3: ASSESSING CARERS' NEEDS**

Carers having a Carer's assessment are given the opportunity to discuss what matters most to them, including their own health, wellbeing and social care needs, and work, education, or training.



04

## **QUALITY STATEMENT 4: CARERS' BREAKS**

Carers are regularly given the opportunity to discuss with health and social care practitioners the value of having a break from caring and the options available to them.



05

## **QUALITY STATEMENT 5: HELPING CARERS STAY IN WORK, EDUCATION OR TRAINING**

Carers are offered supportive working, studying or training opportunities, or arrangements are made to support them.

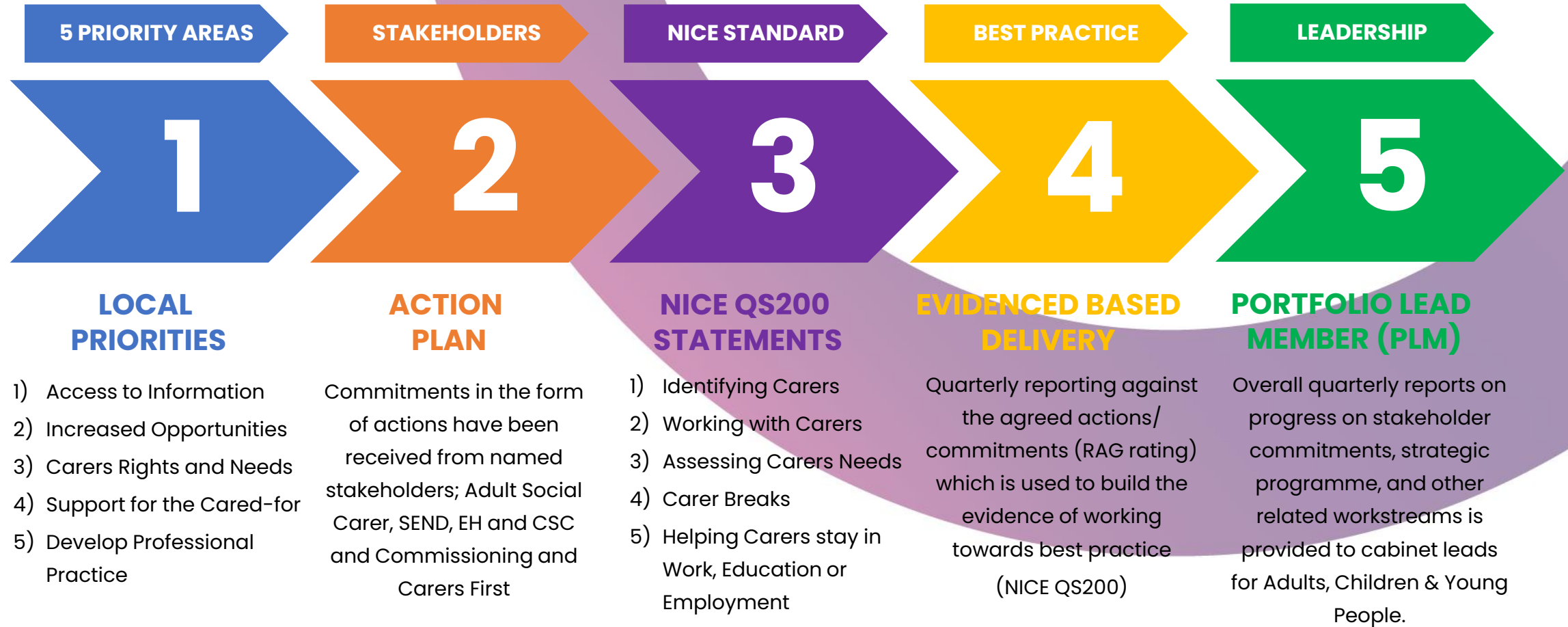
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# AACS Reporting Framework





# NICE Statements (QS200) and Stakeholder Commitments

NICE Statements and Stakeholder Commitments (actions)										
Nice Statements (NICE QS200) →	(1) Carers are identified by health and social care organisations and encouraged to recognise their role and rights.	← RAG	(2) Carers are supported to actively participate in decision making and care planning for the person they care for.	← RAG	(3) Carers having a Carer's assessment are given the opportunity to discuss what matters most to them, including their own health, wellbeing and social care needs, and work, education, or training.	← RAG	(4) Carers are regularly given the opportunity to discuss with health and social care practitioners the value of having a break from caring and the options available to them.	← RAG	(5) Carers are offered supportive working, studying or training opportunities, or arrangements are made to support them.	← RAG
<b>Stakeholder Commitments (Local Priorities)</b> ↓	<b>UO1.1</b> Carers First will promote their website to other services and organisation and encourage services to share and promote with the people they work with.	<b>A</b>	<b>UO2.5</b> Carers first will complete a carers star with registered carers to identified what support is required to reduce the impact of the caring role and provide a personalised support plan.	<b>G</b>	<b>YC1.3</b> Care plans to include Young Carer Programme support and opportunities.	<b>A</b>	<b>UO2.1</b> Carers First will provide carers wellbeing groups for carers, both face to face and online.	<b>G</b>	<b>YC2.3</b> Virtual school to support access to education.	<b>G</b>
<b>Universal Offer (Commissioning + Carers First)</b>	<b>UO1.2</b> Carers First will send posters promoting Carers First services and website to other services who have notice boards in their venues.	<b>A</b>	<b>UO4.4</b> Carers First will support carers early in their caring role before the person being cared for is discharged from hospital.	<b>R</b>	<b>YC1.4</b> Our Family Journey to explore caring role and responsibility for any young people under 18 years.	<b>A</b>	<b>UO2.3</b> Carers First will provide workshops for carers to support them with their caring role.	<b>A</b>	<b>AC2.2</b> Financial Foundations Workshops – Natwest Bank PLC Partnership.	<b>R</b>
<b>Young Carers (Early Help and Children's Social Care)</b>	<b>UO1.3</b> Carers First provide carers awareness sessions to other services and organisation in Waltham Forest	<b>A</b>	<b>UO4.5</b> Carer first will ensure that the carers we engage with know where to find information and advice to support hem care for the person they are caring for.	<b>A</b>	<b>YC4.2</b> Early Help and Children Social Care to ensure a multiagency approach is embedded in all aspects of case work from assessments to plans, to reviews.	<b>A</b>	<b>UO 4.1</b> Carers First will advocate on behalf of the carers when they are struggling to access the support they need as a family.	<b>G</b>		
<b>Adult Carers (Adult Social Care)</b>	<b>UO1.4</b> Carers First will hold regular face to face and telephone carers surgeries for carers in Waltham Forest to book on to.	<b>A</b>	<b>YC3.3</b> Virtual training around key adolescent risk factors.	<b>G</b>	<b>YC5.1</b> Multiagency workshops and training opportunities to be provided for professionals to help understand young carers, their needs and support available.	<b>A</b>	<b>UO4.2</b> Carers First take a whole family approach to supporting the carers.	<b>R</b>		
<b>Parent Carers (SEND Service)</b>	<b>UO1.5</b> Carers First help line is available for carers to call Monday – Friday 9-5 for information and advice.	<b>A</b>	<b>PC5.2</b> Professionals from the SEND Service working with carers to work in line with statutory guidance and regulations.	<b>A</b>	<b>YC5.2</b> Early Help and Children Social Care to support young carers in-line with statutory guidance and regulations (Children's and Families Act 2014 and the Care Act 2014).	<b>A</b>	<b>YC2.1</b> Continue to provide high quality club offer - a place to have some respite from young carers caring role.	<b>A</b>		

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