

# The care we want

## CQC and adult social care



Kate Terroni, Chief Inspector for Adult Social Care

*Thursday 23 July 2020 9.30am*

# Developing our approach

## Now

- Emergency Support Framework
- Inspecting by priority / risk
- #becauseweallcare campaign
- Provider Collaboration Reviews

## Next

- Transitional methodology
- Infection prevention control

## Future

- A new strategy from mid 2021, our four pillars:
- **Meeting people's needs**
- **Smarter regulation**
- **Promote safe care for people**
- **Driving and supporting improvement**

On-site inspections are a crucial tool and one we will always use



# Staying up to date



## Provider Bulletin

Sign up here:

<https://www.cqc.org.uk/news/newsletters-alerts/email-newsletters-cqc>

@Kate Terroni

Kate Terroni  
Chief Inspector for Adult  
Social Care



## CQC Twitter account

For the most up to date, immediate information

Follow: @CQCProf @carequalitycomm



## Get involved on our digital platform

Feedback surveys available on each theme

Sign up here: <https://cqc.citizenlab.co/en-GB/>