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ADASS/SCIE Seminar
Quality in Austerity
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Context: austerity?

- Healthcare spend over £113 billion
- Social care spend £8 billion
- Fragmentation across the system
- Silo thinking and silo acting
- Lack of transparency over costs in all sectors
- Social care broken
- Healthcare in crisis



The only way forward

- Build strong and genuine partnerships across the system
- Share information
- Encourage innovation, new approaches and efficiencies
- Invest in staff and improve their status
- Campaign together in common purpose



Commissioners

- Commission for outcomes
- Understand the true costs of quality
- Incentivise innovation
- Commission for prevention, public understanding and services and integrated pathways
- Be transparent with the public about care and support services



Commissioners (continued)

- Support the workforce across the entire sector
- Link the market position statements and demographic data to the planning process
- Stop duplication
- Open to independent scrutiny



Regulation

- The cornerstone of public protection
- Outcome based
- Proportionate
- Risk aware, not risk averse
- Develop clear competencies and career pathways for inspection staff
- Improve transparency
- Reduce bureaucracy
- Equity across the system



Care Providers

- Understand the true costs of care
- Clearly measure benefits of quality outcomes
- Develop integration across health and social care
- Diversify your business model
- Build positive and proactive relationships with citizens and commissioners
- Investing in your workforce
- Build consortia



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