

## FAQs on BCF Q2 Reporting

**Question 1:** What should I do if the data for my Health and Wellbeing Board appears to be incorrect?

### Answer

The data provided within the template is that submitted to the Better Care Support Team previously by the Health and Wellbeing Board. If any of this appears to be incorrect please let us know as soon as possible by emailing [england.bettercaresupport@nhs.net](mailto:england.bettercaresupport@nhs.net) .

The comment boxes within the template should be used for providing a narrative on performance or progress. Requests to revise previously reported data contained within comment boxes may not be picked up.

**Question 2:** On tab 8, row 10, we are unable to submit a response other than “yes” or “no” when asked to indicate which care settings can ‘speak to each other’. Is this correct?

### Answer

Unfortunately the wording for this section is not very clear, but please use the wording from the guidance notes instead. As you say, these indicate more clearly the need for ‘yes/no’ answer. The wording from the guidance tab referred to is as follows:

*In which of the following settings is an open API (i.e. systems that speak to each other) in place? (To select all of the following categories which apply (Y/N) – GP / Hospital / Social Care / Community / Mental health / Specialised palliative)*

**Question 3:** Can you please clarify under Personal Health Budgets question: *How many local residents have been identified as eligible for PHBs during the quarter?* Do you require the total in Q2 or the total cumulative number from April to September, ie Q1 and Q2?

### Answer

Please put in the total for Q2, not the cumulative total. This will enable the collection of comparative data from quarter to quarter.

**Question 4:** As well as personal health budgets for those with continuing care and mental health, our council also offers personal budgets for social care. Should we include these as well?

### Answer

For the time being, the section is just for reporting on personal health budgets. The DH team have however said that in future, they are likely to ask for metrics on personal budgets in social care too – but for this time around, it's just health budgets.

**Question 5:** Please can you confirm any future dates that have been decided for quarterly returns from the Health and Wellbeing boards to the Better Care Support Team.

**Answer**

The BCF Operationalisation Guidance (<http://www.england.nhs.uk/wp-content/uploads/2015/03/bcf-operationalisation-guidance-1516.pdf>) sets out future reporting dates – also copied below:

- Q2: 27 November 2015 – for the period July to September 2015
- Q3: 26 February 2016 – for the period October – December 2015
- Q4: 27 May 2016 – for the period January – March 2016

**Question 6:** Why is the template showing data for Barking and Dagenham?

**Answer**

Please start by going to the cover tab (tab 1) and selecting your Health and Wellbeing Board. This will automatically update the data to that of the selected HWB.

**Question 7:** I am unable to put data or comments anywhere else on the spreadsheet other than in the yellow boxes?

**Answer**

In order for NHS England to process the information it is important that we have set areas in which you can enter data. If there is any additional information you wish to provide please send an email to [ENGLAND.bettercaresupport@nhs.net](mailto:ENGLAND.bettercaresupport@nhs.net). Please do not copy and paste data over these cells as it will break the information flow and prevent the data from flowing through.