



Real Lives

Christian Raphael

Vicki Raphael

Viv Cooper



**making a difference
to the lives of people with
severe learning disabilities**



Individuals

“People whose behaviour challenges have the same needs as everyone else, in addition to special needs for help to overcome the problems their behaviour presents. They do not surrender their needs for personal relationships, for growth and development or for anything else because their behaviour presents a challenge to services. They have the same human rights as everyone else.” Mansell 2, 2007





For what purpose...?

Good outcomes for the individual

Through a person centred approach to planning and delivering support & services, which are

- Local
- High quality
- Flexible

i.e. Policy into practice!



We know what doesn't work...

“I know how I would feel if suddenly I was taken away from all that was familiar to me and had to live with people I didn't know who were in crisis and behaving in ways that were challenging...”

“It was so traumatic when he was taken away to Winterbourne View, and then it just got worse, absolutely horrendous, and I can't yet see the light at the end of the tunnel.”



We know what does....



- Daniel is happy & leads an interesting life
- Local, close to family
- Adapted bungalow- HA tenancy
- Good staff support
- Exploring employment opportunities
- Circle of support



What needs to change?



**Collective
responsibility**

**What will YOU do
about it?**

Working together to....

- Focus on and invest in prevention & local support & service development
- Commission well (it is not purchasing!)
- Use Registration & Monitoring well
- Ensure effective safeguarding
- Collect Data that is useful
- **Achieve clearer lines of ACCOUNTABILITY**



Actions: We must

- ✗ Stop putting people in the wrong types of service
- ✓ Invest in early intervention and the development of quality local support
- ✓ Sort out the funding
- ✓ Only register appropriate services
- ✓ Strengthen safeguarding



Quality monitoring.....

*“I want support providers to ask themselves:
‘Would you like to live your life like this?
Would this be good enough for you? For your
son, daughter or relative?’ If the answer is
no, then you need to change what you are
you are doing.”*

Parent



“Don’t keep asking me what my views are, or consulting me about this, that or the other or the latest new idea. All I want for my son is that he has a good quality of life, with good quality support and good quality services.”

Parent

“Quality means doing it right when no-one is looking.”

Henry Ford