

Gateway Reference Number: 00129

To:
NHS England Regional Directors
NHS England Area Team Directors

Monday 3 June 2013

Dear Colleague,

Winterbourne View – NHS England Progress Monitoring

Ian Dalton wrote to Regional Directors on the 24 January 2013 asking them to work with Area Teams to ensure:

- that the necessary Winterbourne View actions were in hand; and
- safe transition of responsibility from April 2013.

This included requesting progress on the immediate Winterbourne View [Concordat](#) commitments, in particular:

- transfer of registers to Clinical Commissioning Groups (CCGs); and
- reviews of the care of people who use services and agreement of personal care plans for individuals.

Delivery of the *Concordat* is an important measure of our commitment to improve care for vulnerable people. I am therefore writing to you setting out how NHS England will be monitoring NHS progress against the commitments to improve the lives of children, young people and adults with learning disabilities or autism and who have a mental health condition or behaviour that challenges.

NHS England has made a commitment to provide patients, families, carers, Ministers and the public with progress on the *Concordat* commitments.

From the information provided to date it would seem that approximately 60% of the identified patients have received a review and 100% of registers for people with a learning disability have been transferred to CCGs. I appreciate the hard work by CCGs and Area Teams to complete reviews by 1 June during a time of significant change in the NHS and what is a challenging time, but we still need to ensure that outstanding reviews are completed and that the way all reviews are conducted is of the highest standard. Area Teams in discussion with CCGs will need to have in place robust local assurance processes to identify quality issues and address concerns in the NHS.

I would be grateful if Regional Teams could coordinate the completion and return of the enclosed proforma by **5pm 21 June 2013**. It is important that the data submitted

is as accurate as possible at both an Area Team and CCG level so that individuals are not falling between systems and to give a clear sense of progress across the country. Approval from the review of central returns (ROCR) has been applied for in relation to this exercise. Work is underway to develop a revised NHS England on-going data collection tool alongside a timetable for returns to support the NHS England progress monitoring of Winterbourne View commitments.

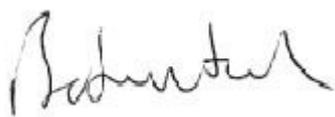
In addition to local NHS support, the Local Government Association and NHS England have established, with support from the Department of Health, a Winterbourne View Joint Improvement Board. This is chaired by Chris Bull, a former Local Authority and PCT Chief Executive. He will be writing to local authorities requesting a self-assessment stocktake to assess wider progress on Winterbourne View for health and social care. This will help to establish what needs to be expedited and provide a firm basis for each local development plan. The stocktake will also be valuable in developing the priorities for the Winterbourne View improvement/development programme. It is essential that CCGs and Area teams work with Local Government to complete the stocktake.

I am aware that there are a number of planned data and assurance collection tools and processes for learning disability which are currently being put into place as part of *Concordat* commitments and to fulfil other requirements e.g. the Autism Strategy Review and the new joint health and social care self-assessment framework. I can assure you that we are aware of the potential for duplication and are working to minimise this.

In order to assess delivery of the immediate commitments would Regions please arrange for their completed proforma to be sent to clare.noblett@nhs.net by **21 June**.

Thank you for your support in this.

Yours sincerely



Dame Barbara Hakin
Interim Chief Operating Officer and Deputy Chief Executive

c.c.

Lyn Simpson, Director of Operations and Delivery (Corporate)

Ann Sutton, Director of Commissioning (Corporate)

Members of the NHS England Winterbourne View Steering Group