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Working Together

- Supporting Health & Local Authority Commissioners.
- Making sure individuals have good plans
- Getting ownership from all parties.
- Fulfilling the objectives of the Concordat.



HOW?

We have formed a small team who will work directly with commissioners to make sure people have plans that really work.

We will also look at some places where CQC may be concerned.

We have called what we are doing the **Enhanced Quality Assurance Team.**

THE WORK

How will we do this?

We will split the work into two parts

PEOPLE

+

PLACES



PEOPLE

Working with commissioners we will:

Look at people who lived at Winterbourne View. People we are concerned about. Check out some of the other reviews

Meet directly with patients , their families, carers and advocates and hear their stories.

Look at the previous reviews that have taken place since the Winterbourne View programme.

Undertake a thorough and in depth review of people's documentation.

Make sure that the plans for all these people make sense, people agree with them and they really work

THE PEOPLE



PLACES:
Working with CQC we will:

Agree which services will be reviewed first.

Talk to commissioners and work out which parts of services need to be looked at and decide what tools we will use to do this.

Agree a way of ensuring all future reviews are regular, of high quality, meet regulatory standards and become standardised.

Work together to look at how we will address cultural aspects of care within services.

Agree how we will share and roll out the review process beyond June 2014.



OUR OBJECTIVE

We are calling this...



An Enhanced Quality Assurance Process



This will help to provide a consistent approach when looking at the care people receive and how we can keep a check on this, especially until people are moved back closer to home

OUR AIMS

To make sure that reviews for people and places are done properly and that the care is what is needed for them.

To help commissioners to develop their skills so that they know when people are receiving the right service.

WHY?

We want to ensure people receive high quality care from services that meet their needs both now and plan for the future.

We want to bring together and keep sharing all the excellent work undertaken by members of the Concordat and other groups.



We want to make sure people with learning disabilities who experience challenging behaviour receive high quality services that are close to home and personalised.

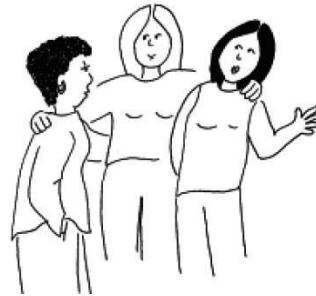
WHAT WILL THIS MEAN FOR PEOPLE & THEIR FAMILIES?

We embed
safety and
quality at the
heart of care

We see a reduction in
large services for people
who experience
challenging behaviours

Ensure the work is
guided by people
with learning
disabilities their
families and carers

We equip
commissioners
with the right
tools.



Make sure it is
the right service
at the right time

We develop
ways to identify
and tackle
negative
cultures

We ensure people who
experience challenging
behaviours are cared
for close to home

People should
live in the *least
restrictive place*,
but still be safe

THANK YOU FOR LISTENING

Any Question's?